Orientalmotor

**February 6, 2009**

# Revised "Return Policy"
# Effective Immediately

**5. Schedule For Return Of Products**

Products meeting the conditions required for return as specified below may be returned for credit (less Restocking fee) if received by Oriental Motor within the following time periods commencing from the **date of shipment**, as stated on the invoice for the products.

| CLASSIFICATION/ RANK | DEFINITION | 30 DAYS OR LESS | 31 - 60 DAYS | 61 - 90 DAYS | 91+ DAYS |
|---|---|---|---|---|---|
| S/U | US General Catalog Items As Depicted in Price Sheets **(1-29 pieces)** | 5% | 15% | 15% | **No Return** |
| A | US General Catalog Items As Depicted in Price Sheets **(1-29 pieces)** | 10% | 15% | 20% | **No Return** |
| A /B | **Japanese, European, Obsolete, >>>>>>>>>>>>>>>Returnable for Warranty Inspection ONLY Specials and Options** | | | | |

****Quantities of 30 + pieces for "S, U and A" Rank items are negotiable through your local sales office, Conditions for return will vary based upon you, and your customers situation, which may include a minimum 20% restock charge.**

**EZ Limo products Return Policy:** ***Standard product only***

- **Returned within 1-5 working days from date of shipment from OM USA 1-5 pcs (N/C)**
- **Returned within 6-10 working days from date of shipment from OM USA 1-5 pcs (10%)**
- **Returned within 11-15 working days from date of shipment from OM USA 1-5 pcs (15%)**
- **16+ Days – NO RETURN**

**In the event of a mis-shipment Distributor-Rep must inform Oriental Motor immediately to allow for a quick investigation regarding potential product variances or errors. Products should be immediately set-aside from other inventories to prevent potential damage or usage of motor/product.